



# BYGONE COLLECTION

*Sash Windows*

**Your property is so much more than a house; it's normally your largest single asset, your pride and joy, but above all else its your home.**

At The Bygone Collection we only make sash windows - nothing else. As you will discover on the following pages we are passionate about making truly authentic sash windows.

We believe The Bygone Collection is simply the best and that you will not find a more authentic, attractive, robust, secure or thermally efficient sash window anywhere in the world.

In an age when cost cutting, engineering to a price and standardisation is the norm – Bygone take a completely different position.

We set out to create and manufacture the finest sash windows available, retaining the elegant proportions of traditional sash windows whilst incorporating the very best of modern day technology to eliminate all of the maintenance problems and drafts that the original timber sash windows became known for.

Since 1988 we have dedicated enormous resource into making Bygone sash windows even more authentic and challenged ourselves to find ways to improve the appearance, reduce maintenance, enhance security, increase thermal efficiency and be more environmentally friendly.

As you will see on the following pages, many people - industry commentators, conservationists and clients - believe that we have achieved that aim.

When the Planning Inspectorate Representative overturns a council objection to pvc-u saying *“the (Bygone) window appears to replicate a traditional sliding sash window very closely. The effect is so convincing that it is difficult to differentiate between the two, even at close quarters”* we take great heart that we are achieving what we set out to do.

We look forward to helping you enhance the authentic look, appeal, value, security and comfort of your home.

**Alan Burgess, Founder and Owner  
The Bygone Collection of Sash Windows**

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# *Sash windows, an historical perspective*



**There cannot be a more quintessential style of window. Simple in design, elegant in proportion, sash windows remain the most beautiful and efficient style of window ever created.**

First introduced in the mid 1600's this evocative style soon became very fashionable. Rich merchants would build grand town houses and stately mansions to display their wealth to their peers. The larger the glazed area the wealthier they were.

Replacement of windows was prevalent even in the 18th century. Glorious new sash windows replaced casement windows in 16th century properties.

However, since the 1960's the indiscriminate replacement of sash windows using mass-produced aluminum, PVC-U and even mass produced softwood timber windows has meant that thousands of sash windows have been lost, destroying the character and value of many properties in the process.

Yet this style of window remains the most efficient ever invented, as it removes stale air and induces convection like no other window style can.

As you read through this brochure you will discover how we have pioneered the resurgence of sash windows.

By faithfully blending the beauty, proportions and elegance of original sash windows with today's modern materials and manufacturing techniques The Bygone Collection have created stunningly authentic sash windows capable of meeting all of today's stringent requirements.

Requirements such as strict conservation area controls, energy efficient glazing, Police recommended security testing and endurance testing by the British Board of Agreement - something none of our former generations had to contend with.

Read on to discover how Bygone creates bespoke, purpose made, individually designed sash windows, custom built to your precise specifications and installed by craftsmen with pride – faithful to the spirit of the past 300 years of history.

*“The window (Bygone Collection) appears to replicate a traditional sliding sash window very closely. The effect is so convincing that it is difficult to differentiate between the two (timber original) even at close quarters.”*

An Inspector from the Former Office of the Deputy Prime Minister

## The Great Fire

Sash windows are probably responsible for shaping the architecture of many buildings following the great fire of 1666.

Soon after the fire, London changed its Building Regulations to prevent the spread of fire in the future as the many timber signs, beams and windows accelerated the spread of the fire.

These regulations required window frames to be recessed back from the front of a buildings facade, which gave birth to the Georgian architectural style.



# Conservation

**The Bygone Collection is dedicated to creating beautiful sash windows; Ones which capture the spirit of three hundred years of sash history.**

A window made from modern materials such as PVC-U may seem to fly in the face of that ambition, however today more and more conservation officers and planning inspectors are being convinced by Bygone sash windows because of their looks, but also because they can exceed the new demands of energy efficiency, security and recyclability.

Conservation Officers have a duty to retain the character of buildings, so it is entirely natural that they want to keep everything as it is.

When most hear the words PVC-U they instinctively think of the thousands of casement windows that many owners had installed when double glazing first became popular in the early 1980's. Many buildings have been disfigured by inappropriate replacements, that have damaged the charm and character of the property.

An Inspector from the Office of the Deputy Prime Minister said, "The window (Bygone Collection) appears to replicate a traditional sliding sash window very closely.





*So authentic is the effect that a senior planner standing just feet away from a white woodgrain effect Bygone sash window actually said, “I don’t want timber - I want a PVC-U sash window”*

The effect is so convincing that it is difficult to differentiate between the two (timber original) even at close quarters.”

“Unlike many other PVC-U imitations of sash windows, which pay only superficial attention to traditional detailing, the mouldings on the frame of the unit, which also extends to the central glazing bars, appears most authentic”.

So authentic is the effect that a senior planner (building his own house) standing just feet away from a Bygone sash window actually said, “I don’t want timber - I want a PVC-U sash window”, he couldn’t believe his eyes seeing our white acrylic timber finish.

Bygone sash windows have been installed in conservation areas, national parks, a World Heritage site in Conwy, buildings with an article 4 directive and even some grade 2 listed buildings.

On occasion timber sash windows are the only accepted replacement material. The Bygone Collection can provide these too with enhanced thermal efficiency and greater security than the original sashes.

## Authentic for any period

**We’ve taken the time to study original sash windows and to recreate the critically important details.**

**Details like the internal and external staff bead details, continuous “one piece” horns, authentic deep bottom rails and developing a “timber” acrylic finish, grained to look just like “freshly painted, gloss white, timber sash windows”**

**On our PVC-U window a patented infill strip removes over 50% of the surplus (and unsightly) brush pile making it easier to slide the windows, whilst the remaining brush pile can be hidden behind another patented product, the internal staff bead trim....ask to see these features close up, it’s what makes the difference.**

**This careful attention to detail is why so many Conservation Officers and planners are being won over by The Bygone Collection of sash windows.**



# *What makes a Bygone sash window so traditional?*

**In the days of open log fires and heavy drapes the draughts around sash windows were of little concern.**

As a result early sash windows with their thin single panes of glass were lightweight and operated effortlessly, but rattled around within the frame, allowing in unwanted “ventilation” and noise.

Today’s Building Regulations and clients require much more from sash windows, such as energy efficiency, sound proofing, toughened or laminated safety glass, high security standards, easy clean facility\*, low maintenance and much, much more.

A Bygone sash window performs outstandingly well on every count, yet still retains the charm and elegant proportions of the original Georgian and Victorian sash windows.

Genuine Bygone sash windows are designed and manufactured to the highest standards and specification yet their first requirement is to blend into their surroundings.



## **Traditional Appearance - clean vertical lines**

Many sash replacements spoil the character, charm and feel of homes because they are not balanced. Its hard to describe but cheap double glazing or inappropriate window styles simply destroy the aesthetics (and value) of properties.

Replacing the entire window, not cutting corners by leaving the old frames in situ, guarantees the character will remain in tact. The shadow lines are retained, the recessed offset sashes recreate the charm that properties with sash windows are renowned for.

Clean glass sight lines through both upper and lower sashes are critical in achieving the historical appearance.

With The Bygone Collection you can be assured that the glass panes will be equal in both sashes giving the same balanced appearance and elegant proportions as the original craftsmen desired.

\* Not available on the weights and pulleys design



*“The windows are so authentic looking that when I had the house revalued they commented that the house was great but it was a shame that the windows were not double glazed, I asked the valuer to look a little closer and he was pleasantly surprised.”*

Mrs A, Ilford

## Georgian era

The Georgian era is perhaps the most elegant of periods for sash windows.

In the late 1600's and early 1700's the classic "6 over 6" window became the norm with windows getting larger and larger throughout the 1700's – although still with small panes as dictated by the glass manufacturing techniques of the time.

# What makes a Bygone sash window so authentic?

## **Authentic Appearance - Continuous Horns**

The Victorians introduced horns in the 1850's to prevent the sash weights from damaging window frames as sash windows gained extra weight from thicker and heavier plate glass.

Today's window manufacturers are happy to just mimic this important original feature by sticking on, "replica" horns. This is one of the many "artificial" details planners find most objectionable.

Not anymore. Bygone sash windows have integrated continuous horns, which are so essential to achieving a truly authentic appearance.

## **Authentic Appearance - Deep Bottom Rail**

Traditionally the bottom rail on the lower sash was far deeper than it's side members, constructed from 4 or 5 inch timbers the lower rail carried most of the sash weight.

Of course, it is far easier and cheaper for manufacturers to weld sashes without this important feature, but this simplistic approach destroys the authentic appearance and elegant sight lines of the original sash windows.

Bygone windows are uniquely constructed with deep bottom rails as standard to maintain this crucial appearance detail, which is so important to retaining the look and value of your home.

## **Unique design – Traditional Bespoke Cam Catches**

Cam catches are a weak part on any sash window and were easily opened by unwelcome visitors. Unable to find strong cam catches, and needing to meet the Secured by Design criteria, Bygone have specially developed solid locking catches, secured directly into steel reinforcing within the sash.

Uniquely, on larger windows (where two cams are needed), opposite handed cam catches are used. This unique feature prevents the frame being forced to one side to gain entry.

Bygone cam catches even have a nylon insert to prevent metal against metal wear to ensure that cams stay in perfect condition.



### Unique Design – Simple, Effective, Limit Stops

Limit stops are devices that prevent a window being opened beyond 100mm initially, particularly important when you have young children to keep safe.

When Limit Stops are requested on a Bygone window we will always fit a pair. Fitting only one would cause the lower sash to twist out of square over time.



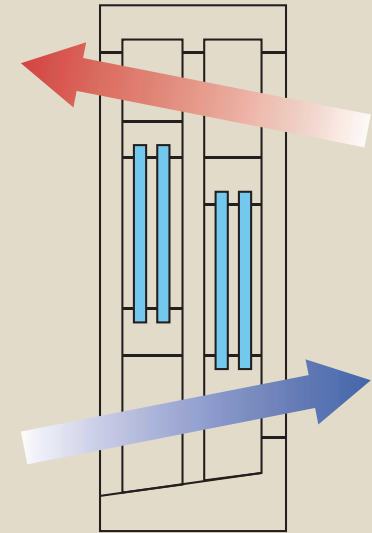
*1. Antique Brass Handles / Tilt Release Knobs with Beehive furniture only available on PVCU and White Grained Sashes*



*2. Pewter Limit Stop*



*3. Continuous Sash Horn Detail*



## Sash Windows - the most efficient style of window for ventilation

By opening both upper and lower sashes the cooler air coming through the window sinks to the floor and forces the lighter, warmer, moisture laden air up towards the ceiling and out through the upper sash opening.

Independent studies have concluded that the design of sash window is more than 25% more effective than any other style of window in the same aperture, for further information please request a copy of the Ventilation Report from [bygonecollectionteam@thebygonecollection.co.uk](mailto:bygonecollectionteam@thebygonecollection.co.uk)

# Unique White Woodgrain Effect Bygone Sash Windows

**Bygone sash windows are built to withstand punishing conditions. With installations in extreme weather locations such as The Lands End Hotel, Bygone sash windows have been designed to cope with driving rain, howling winds and to prevent water forcing its way into your home.**

Scrupulous attention to detail combined with a passion for creating the very best sash windows means that a Bygone sash window has many design advantages. Here are just a few explained...

## **Authentic Appearance - White Painted Timber Effect**

Bygone offer an authentic grained effect which creates a stunning painted wood appearance with the low maintenance and longevity of PVC-u.

So convincing is this effect that one planner, building his own home, and standing only a few feet from the window, could not believe that he really was looking at a PVC-u product.

It has been hard to get close to the original white painted timber appearance of original sash windows with modern low maintenance materials. Until now that is.



*Grained White  
Wood Effect*

## **Unique design – Surface mounted, bonded external Georgian bars**

The Georgian bars that create each pane are crucial to the authentic look of a sash window. Only one thing achieves that result – authentically shaped, securely fixed, surface mounted external glazing bars.

Bygone sash windows have external bonded bars as standard, which add a third dimension to your windows, protruding from the surface of the glass the way the muntin bars did on the originals creating depth, character and shadow lines.

The Bygone Collection uses a patented method of interlocking the Georgian bars together before clamping

them to the glass with a **Georgi Clip™**. Bygone sash window bars are guaranteed to stay firmly attached - even when they are used to open the windows!

## **Unique Design – Torso Balances**

Balances are an extremely important component of a sash window. They're the engine, they provide extra assistance to make it easier to open and close heavy sashes.



TORSO balances are guaranteed to open and close for at least fifty thousand cycles, that is three times per day, every day for the next fifty years. That is why we fit them as standard.

## **Unique Design - Tilt Restrictors**

Cleaning Bygone sash windows is safe and easy, these restrictors are fitted as standard. Unlike many other sash windows, the unique dual tilt restrictors on a Bygone window means each sash can be tilted back, at the perfect angle for easy and safe cleaning from the inside of your home.

On exceptionally large windows (too heavy for standard tilt restrictors) we include as standard safety stays. Small tilt restrictors designed to prevent the accidental unlocking of sash windows again another unique Bygone feature.



*“Like all right thinking people I hate all uPVC windows, for a very specific reason: they all look like mass produced, ugly, clumpy National Health Service geek glasses... There is a Bygone collection that almost looks elegant (for uPVC that is).”*

Lawrence Llewelyn-Bowen, Sunday Express 2003

## White woodgrain windows

The industrious Victorian era perfected glass production techniques, enabling larger panes of glass to be produced. Consequently they were able to create far larger sash windows, with larger panes of glass and often just a single glazing bar.

The 1880's saw the revival of Queen Anne style (marginal pane glazing bars), which became established as “the” design right through to the early 20th century.

# *What makes a Bygone sash window so secure?*

**A sash window needs to pass BS7950 before it can be considered secure. The Bygone Collection was the first sash window (of any material) to pass this new British Standard for sash windows in 2006 and shortly after obtained the “Secured by Design” endorsement\*.**

To achieve the Secure by Design endorsement Bygone sash windows were subjected to vigorous attacks, with each corner and locking point being tested in turn. The objective was to weaken joints and to force an entry.

The force used during this “attack” was the equivalent of four 12 stone men hanging all their weight downward, with another one and a half men attempting to force the sash horizontally – a massive force!

**Two of the critical areas however are the cam catches and keeps...**

• **Exclusively available to The Bygone Collection**, the opposite handed cams (on larger windows) which centralise the sashes in the frame preventing them from being forced to one side of the window, weakens it and allows easier entry.

\* Currently refers only to PVC-U version

*Independent research has proved the worth of windows certified to BS 7950 with huge reductions of burglary wherever they have been installed. It is pleasing to note that homeowners are now able to source the Bygone Collection vertical sliding sash window with Secured by Design accreditation.*

**Calvin Beckford, Development Officer for Secured by Design**

• **Solid Keeps are secured** with four fixing screws. Two vertically and two horizontally into steel reinforcement to maximise ability to resist shear forces. The majority of keeps on other windows are just screwed to the PVC-U beading, which in testing has proven to take less than 15 seconds to break into!

## **Peace of mind security**

**Bygone sash windows give you the peace of mind that only comes from knowing that you, your home and your loved ones are safe, by using the first sash window to obtain the Secure by Design endorsement from the Police.**



# Energy efficient and environmentally friendly

Window designers have new challenges from those of our forefathers. The basic requirement to keep wind and rain out and let the sunlight in remains the same, but today we have new concerns like global warming.

We must all conserve the heat we produce, the energy used in doing so, and reverse the rise in CO<sub>2</sub> emissions.

The Bygone Collection was the first window of any kind to obtain certification from the Energy Savings Trust.

## Energy Savings Trust Recommended

According to the Energy Savings Trust 20% of the heat lost from an average home occurs through the windows and for traditional single glazed sliding sash windows the figure is much higher.



Only companies whose products that have proven they are the best in their class for saving energy, can use their "recommended" logo.

The Energy Savings Trust recommends Bygone (C rated) sash windows\*, because they are proven to reduce heat loss by 74%\*\* , which means significant savings in energy, heating bills

and natural resources. The B rated option saves even more. These savings are forever, not some overnight wonder.

## British Fenestration Ratings Council (BFRC) rated windows\*

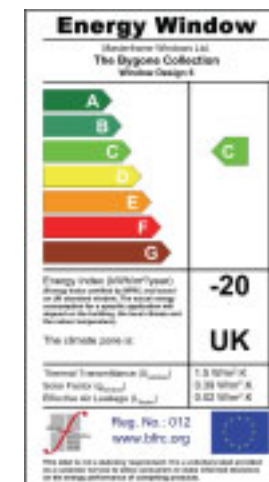
All Bygone C rated energy efficient sash windows have triple chambered sash profiles for superior thermal properties, low iron glass on the outside soft coat Low E glass inside. Combined with argon or krypton gas filled sealed units, energy loss is kept to a bare minimum.

**DO NOT be misled. Insist your window has an energy ratings certificate like the one shown opposite.**

## Greener PVC-U

Since PVC-U was first extruded, Lead has been needed as a stabiliser. However just as lead in paint and petrol is undesirable, so it is with PVC-U.

Rest assured your new Bygone sash windows will be virtually lead free as we now use calcium as an organic substitute, with the only lead present being minimal residue from the recycled element\*.



## Unleaded, recyclable, energy saving

Having new bygone collection windows will reduce the heat loss by 74%\*\* , that's nearly three quarters of the heat and energy that currently escapes outside.

Don't forget. These are standard size figures. The larger the window the greater this efficiency, what's more if you fit windows "properly" i.e. behind the outside skin of brickwork, you'll increase the efficiency still further!

You can now register your property as having had Bygone Sash Windows installed, so that you're fully protected and able to produce a "certificate of authenticity", ideal for your own protection and for when you need to comply with the Home Owners Information Pack, check the details with your installer, or select "register of authenticity" on [www.bygonecollection.co.uk](http://www.bygonecollection.co.uk) .

\* Does not currently apply to Bygone wooden Sash Windows

\*\* When comparing a PVC-U Bygone window with a single glazed timber sash

# Wooden Sash Windows

## **Manufacturing Standards**

All Bygone Collection Wooden Sash Windows are manufactured in a state of the art factory to exacting standards whilst being assembled and finished by craftsmen to British Standard 644.

## **Engineered Timber**

Unlike many other timber window companies Bygone Collection Wooden Sash Windows are manufactured from 100% FSC (Forestry Stewardship Council) 'Chain of Custody' European Redwood giving the consumer peace of mind with regards sustainability.

All of our timber profiles are made from high performance laminated timber to ensure strength and consistency as well as the long term durability that comes from a fully engineered product.

All joints are glued and pinned with corrugated fasteners.

## **Preservation**

Bygone Collection Wooden Sash Windows offer customers a superior range of windows which have significant environmental and durability advantages over traditional vacuum impregnated joinery products. All timber is treated



with water based Boron preservative and unlike vacuum impregnation is not classified as an environmental hazard as it is naturally occurring and does not bio-accumulate. This treatment provides a 35-year guarantee against rot and fungal attack assuming maintenance and care advice is followed.

## **Paint Finish & Durability**

Due to the Bygone Collections high environmental values, Bygone Collection Wooden Sash Windows are painted using factory applied high performance micro-porous water based coatings that are guaranteed for 10-years. We are also able to offer stained finishes backed by a 5-year guarantee.

## **Hardware**

All Bygone Wooden Sash Windows will be fitted with the distinct and unique acorn furniture available in the following colours:-

Chrome, Pewter & Antique Brass

Our spring balanced window will be fitted with Torso Balances guaranteed for 10 years.



*Bygone Acorn Knobs*



*Bygone Acorn Claw Cam*



# The Bygone Collection

Terraced houses or glorious detached homes, the Bygone Collection is designed to harmonise with any building, retaining it's charm and character.

The Bygone Collection provides you with a wide range of authentic styles, spanning three hundred years of sash window development from early Georgian, to late Victorian.

Our objective has always been to replicate the original look and style of period homes. Authentic looking windows with all of the benefits that the latest technology offers.

Even new build homes will instantly achieve the elegant look, charm and appeal that properties with sash windows are synonymous with.





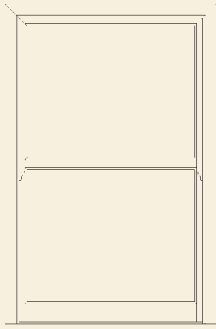
BYGONE COLLECTION

*Sash Windows*

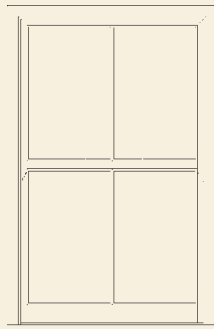
Unique styles and shapes

Bygone sash windows can be manufactured in just about any style or shape you require, remember it's your home.

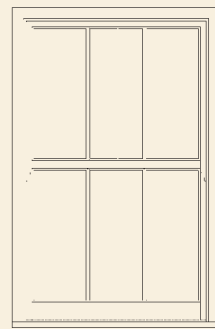
Please discuss any special or one off shapes not shown with your Bygone Preferred Installer. They're there to offer you their best advice....for free!



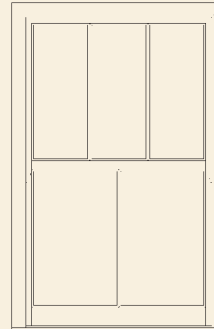
**NON-BAR**



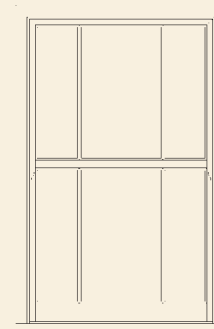
**CENTRE BAR**  
A Late Victorian Form



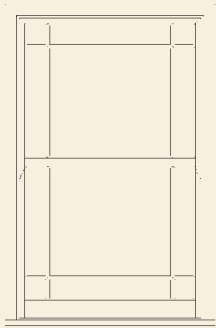
**THREE LIGHT**  
A Victorian Cottage Style



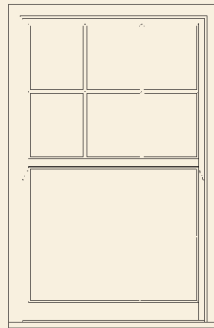
**ASYMMETRIC**



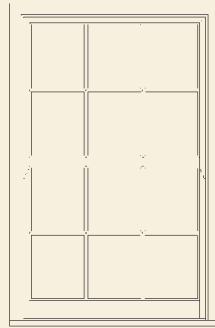
**OFFSET THREE LIGHT**  
Variation of Victorian Cottage Style



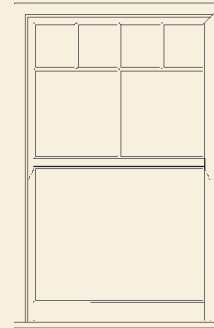
**MARGIN**  
A Regency Pattern



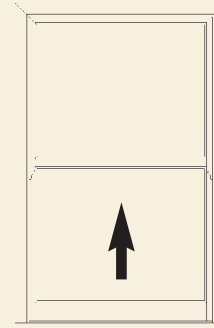
**HALF GEORGIAN**



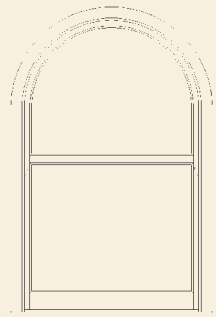
**GEORGIAN**



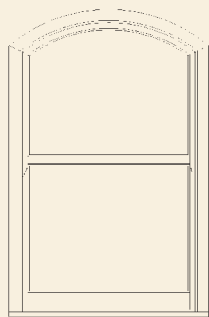
**GEORGIAN VARIANT**



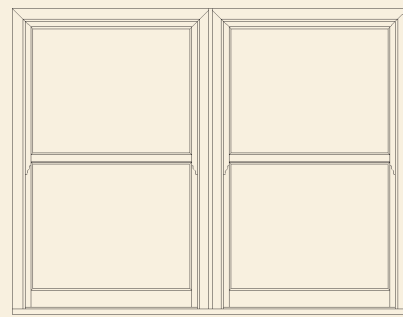
**FIRE EGRESS A**



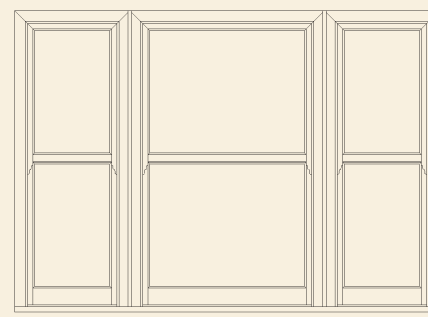
**TRUE ARCH**



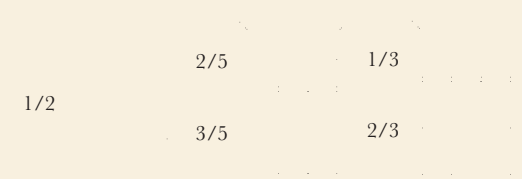
**SWEPT HEAD**  
For Individual Character



**STYLE 2**



**TRIPARTITE - STYLE 3**



Variable Transom Drop Positions available to all windows

# Installing your sash windows

**Choosing the right installer for your new sash windows is as important as selecting the right windows in the first place.**

All Bygone Preferred Installers are vetted before registration. Each Company has to assure us of their reliability and attend a theory assessment day to ensure they are fully aware of the standards required and to prove they are able to meet those expectations. We also expect all Bygone installers to achieve a level 2 NVQ in Fenestration which assure competence in the practical aspects of installation.

Sash windows are a finely tuned product and benefit from professional installation, to ensure perfect operation, appearance and longevity.

For example, a beautiful Bygone collection, sash window can be indistinguishable from a timber window, even to the most critical eye.

However, if your new sash window were installed into the existing box frame, your new window will not sit in the correct position;

- It will look extremely bulky because too much frame will be exposed,
- Reduce the available daylight (and the FREE solar gain)
- And just look wrong, destroying the kerbside appeal of your home.

Then there's the method of fixing and consideration of the fitting tolerances needed, (sash windows require much more attention than other styles, precise installation will ensure draft, water and sound proof operation).

Then there's the choice of internal finishes; some clients prefer maintenance free architraves and windows boards, others prefer a painted timber surrounds, either's possible, even lifting the existing and reusing or having replacements copied to match what's being removed can be considered.

Your Bygone Installer has been trained so you'll get the very best advice on how to blend the new windows into the existing walls, so that the replaced windows go "unnoticed".

You'll be reassured to know that a Bygone Preferred Installer is specially selected for their client care and quality of installation. They are trained to meet the highest installation standards, so that your new sash windows really do enhance the appearance, comfort and security of your home.

**When you're ready to proceed further; ask to see a sample. Request a written proposal detailing exactly what you expect from the installer, this way you'll decide which features best suit your home.**

# Bygone Preferred Installers ...what you can expect

**By now you will understand that The Bygone Collection stands for the very best in sash windows.**

This includes the most authentic appearance, outstanding design features, the best materials and components, the most advanced manufacturing and construction techniques, the best environmental performance and the best security levels.

This commitment to excellence also extends to our network of Bygone Preferred Installers.

They're carefully selected, trained and monitored so that your Bygone sash windows are installed and finished to the highest standards... Each company has had to assure us of their capabilities, reliability and integrity.

- We will not allow anyone other than an authorised, Preferred Installer to install Bygone sash windows, it's the only way we can monitor the quality of installations.
- Each preferred installer must pass a lengthy selection process to ensure that they meet our high standards, and in order to

demonstrate they continue to adhere to our standards and comply with the most up to date working practices, each installer must attend refresher courses on a regular basis.

Because we know the quality of their workmanship, they have attended our survey and installation training courses, and they comply with our standards we are happy to recommend them and guarantee their workmanship.

You can be certain that they will do a professional installation, they'll care about your home, how your property will look once the work is complete, and will provide you with the right solution.

I recommend you see a sample to fully appreciate the workmanship for yourself, request a free proposal in writing so you'll know the level of investment needed to maintain your homes character, and request examples of where they've fitted windows locally in the past.

## Bygone Preferred Installers – we guarantee their workmanship...with your help

*Courtesy of Fivewalk Properties Ltd*



Once the installation is completed, you'll be asked to provide valuable feedback on their workmanship, the care and attention they provided you, along with any specific observation you'd like to advise us about.

Because we monitor their progress this way, we're confident to recommend them.

All Bygone Preferred Installers are vetted before registration. Each Company has to assure us of their reliability and installation standards. In this way we feel comfortable in recommending them.

We inspect the company's premises; Check their financial standing and take up references. We then monitor feedback from clients continuously to ensure that standards are maintained.

Using a Bygone Preferred Installer you can expect;

- Any issue to be dealt with quickly and without fuss.
- If that proves difficult or in the highly unlikely event that the installer ceases trading during or before completing your installation, Bygone will appoint another vetted company to oversee the remainder of the contract.

If this proves impossible, or we are unable to do this for whatever reason, then as manufacturers we'll offer you an exceptional guarantee.

We'll forward any deposit that you've paid to the installer, directly to another window company of your choice, so you're fully protected no matter what happens.

That's a double guarantee, so you risk nothing. They'll do the job right or your deposit will be refunded.

**This guarantee is only available via authorised Bygone Preferred Installers**, so make sure to check that they appear on our list of genuine companies ([www.bygonecollection.co.uk](http://www.bygonecollection.co.uk)).

**If a company does not appear on this list then they are not a Bygone Preferred Installer and will not be able to provide you with The Bygone Collection Sash window - or the double guarantee.**

# *When you're ready...see it for yourself*

**Hopefully we've answered some questions you had, and put your mind at ease about the workmanship that's evident throughout the entire replacement process.**

Hopefully, you've become more knowledgeable about sash windows, the standards you should expect, the features to request that will enhance your home, and be reassured you're in safe hands.

You'll appreciate that The Bygone Collection of sash windows, the attention to detail and the workmanship offered via their network of preferred installers, set standards far in excess of any "double glazing" company.

No doubt you'll have liked what you've read, the illustrations of homes where we surpassed their owners expectations, you'll now require a detailed proposal to establish the level of investment to improve your home, its security and carbon emissions.

Please be aware, products that perform this well are never cheap, that's not to say we seek to overcharge, like any purchase, quality adds value and few people ever regretted investing in quality.

*The installers gave us excellent advice, the installation was fast, efficient and meticulous. The quality of your windows is exactly what we wanted for this old farmhouse.*

**J.M - Chester**

So, you're ready to take the next step.

To fully appreciate the workmanship for yourself, we'll be pleased to provide a sample window for your scrutiny, a free proposal in writing without any obligation or pressure to proceed, along with local points of reference so you're 100% happy before you proceed with your project

We always respect that your property is so much more than a house; it's your largest single asset, your pride and joy, but above all it's your home.

Thank you for your enquiry, can we show you a sample?

**Alan Burgess,  
The Bygone Collection**

# Accreditations



The Bygone Collection\* is British Board of Agrément Whole of life endurance tested and approved as standard. ([www.bbacerts.co.uk](http://www.bbacerts.co.uk))



The Bygone Collection\* sash windows are virtually lead free, using Calcium organic stabilisers as a healthier option for the planet.



The Bygone Collection\* passes BS7950 the British Standard for sash window security as standard ([www.bsi-global.com](http://www.bsi-global.com))

We are associate members of the Glass and Glazing Federation ([www.ggf.co.uk](http://www.ggf.co.uk))



The Bygone Collection\* is Secured by Design, a Police Preferred Product. ([www.securedbydesign.com](http://www.securedbydesign.com).)



TrustMark is an award-winning scheme supported by Government, the building industry and consumer groups to help you find reliable and trustworthy tradespeople to make improvements and repairs inside and outside your home.



The Bygone Collection\* is an Energy Saving Trust "Energy Efficient" Recommended Product. C rated ([www.est.org.uk](http://www.est.org.uk))

All our installers will have been selected because of their workmanship or have attended our installation training days.

All will have access to a self certification scheme, to comply with current regulations, either Fensa, Certas or British Standards Institute

Still need more information?

Our web site [www.bygonecollection.co.uk](http://www.bygonecollection.co.uk) provides answers to frequently asked questions, and a mechanism to obtain direct answers, updates, and feed back.

Otherwise try [www.energyratedwindows.co.uk](http://www.energyratedwindows.co.uk) or [www.bbacerts.co.uk](http://www.bbacerts.co.uk), [www.bsi-global.com](http://www.bsi-global.com), [www.securedbydesign.com](http://www.securedbydesign.com), [www.est.org.uk](http://www.est.org.uk), [www.ggf.co.uk](http://www.ggf.co.uk)

Neither we nor our chosen installation partners will ever forget what was mentioned at the start of this brochure; your property is so much more than a house; its normally your largest single asset, your pride and joy, your home...invest wisely.

**Thank you for your interest, we hope to be of service.**

\* Does not currently apply to Bygone Wooden Sash Windows.